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March 4, 2020

VIA HAND DELIVERY & ELECTRONIC MAIL

Luly E. Massaro, Commission Clerk Rhode Island Public Utilities Commission 89 Jefferson Boulevard Warwick, RI 02888

RE: Docket 4651 – Arrearage Management Program Monthly Report

February 2020

Dear Ms. Massaro:

On behalf of National Grid,¹ enclosed are five copies of the Arrearage Management Program monthly report for February 2020. As requested by the Public Utilities Commission, National Grid is filing this monthly report in Docket No. 4651.

Thank you for your attention to this matter. If you have any questions, please contact me at (401) 709-3337.

Sincerely,

Leticia C. Pimentel

Leticia Pimentel

Enclosure

cc: Docket 4651 Service List Christy Hetherington, Esq.

Kevin Lynch, Division

¹ The Narragansett Electric Company d/b/a National Grid (National Grid).

Certificate of Service

I hereby certify that a copy of the cover letter and any materials accompanying this certificate was electronically transmitted to the individuals listed below.

The paper copies of this filing are being hand delivered to the Rhode Island Public Utilities Commission and to the Rhode Island Division of Public Utilities and Carriers.

Heidi J. Seddon

March 4, 2020

Date

Docket No. 4651 - National Grid – Arrearage Management Program Service List updated 8/13/19

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Arrearage Management Program Report 2018

GAS AND ELECTRIC COMBINED

	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	3,015	2,729	2,724	2,094	2,975	3,416	3,869	3,976	4,054	4,017	3,639	3,334	3,320
Customers Newly Added to AMP Agreement	TBD	TBD	TBD	TBD	1,907	904	692	613	488	549	305	206	5,664
Customers Removed - Complete	23	26	7	3	42	79	59	32	23	43	12	19	368
Customers Removed - Defaulted	299	220	115	472	205	211	129	327	334	479	572	457	3.820
Customers Removed - Cancelled	80	55	76	48	97	167	92	108	62	121	101	64	1071
Total Customer Payments	\$145.072	\$170.527	\$87,284	\$74,726	\$221,913	\$279,168	\$348,853	\$403,711	\$344.804	\$404,746	\$354.806	\$303,331	\$3,138,941
Total Amount to be Forgiven For All Participating Customers	\$4,678,998	\$4,214,284	\$4,168,577	\$3,045,371	\$3,482,562	\$3,902,809	\$4,337,004	\$4,400,473	\$4,447,677				\$4.047.094
Average Amount to be forgiven for all participating customers	\$1,552	\$1,398	\$1,530	\$1,454	\$1,171	\$1,143	\$1,126	\$1,107	\$1,097	\$1,088	\$1,079		\$1,235
Total installment amount for all RI AMP customers	TBD	TBD	TBD	TBD	\$367,456	\$422,847	481,556	473,705	482,651	489,371	438,081	397,866	\$3,553,534
Average installment amount for all RI AMP customers	TBD	TBD	TBD		TBD	\$124	\$124	\$119	\$119	\$122	\$120		\$121
Average arrears balance not yet forgiven	TBD	TBD	TBD	TBD	\$1,632	\$1,624	\$1,605	\$1,533	\$1,475	\$1,424			\$1,494
Average arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	87.18%	90.61%	90.81%	88.73%	87.02%	85.12%	81.85%	79.28%	86.33%
Total Amount of Arrears Outstanding	\$5,681,842	\$5,155,910		\$3,950,048	\$4,856,528	\$5,548,427			\$5,979,010	\$5,720,409			\$5,299,163
Forgiveness Credits Applied during the reporting period	\$158,907	\$227,533	\$74,726	\$221,488	\$280,167	\$120,388		\$279,380	\$185,079	\$299,842	\$271,477		\$2,508,941
Total Forgiveness Credits (count)	TBD	TBD	TBD	TBD	1,871	1,154	1,713	2,611	1,729	2,690	2,581		16,277
Average Monthly Forgiveness Credit	\$98	\$99	\$97	\$96	\$99	\$104	\$108	\$107	\$107	\$111			\$103
Number of Participants Receiving LIHEAP	TBD	TBD	TBD	TBD	TBD	117	161	274	0.07	0	3	ψ.σ.	555
Percentage of Participants Receiving LIHEAP	TBD	TBD	TBD		TBD	3,42%	4.16%	6.89%	0.00%	0.00%	0.08%	0.00%	2.08%
Total fuel assistance payments	TBD	TBD	TBD		TBD	\$87,563	\$126,604	\$207.905	\$0	\$0	\$4,445		\$426,517
Total luci assistance payments	100	100	100	100	100	ψ01,000	ψ120,00 1	Ψ201,000	ΨΟ	ΨΟ	ψτ,ττο	ΨΟ	Ψ-120,017
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ELECTRIC ONLY	ļ						1	l l				1	·
ELLOTING ONE!	January	February	March	April	Mav	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1.975	1.791	1.799	1,392	1.878	2.115		2,499	2.572	2,573			
Customers Newly Added to AMP Agreement	1,975 TBD	TBD	1,799 TBD	TBD	1,070	532	439	396	319	345			3,551
Customers Newly Added to AMP Agreement Customers Removed - Complete	20	14	IBD	22	31	532		396	22	29		138	
		140	67		147	135	80	189	188	267			
Customers Removed - Defaulted	215					118							2,423
Customers Removed - Cancelled	54	41	76	48 \$51,876	71	\$192,223		79	50	92			\$2.220.095
Total Customer Payments	\$101,653	\$109,672	\$62,774		\$169,725		\$236,392	\$276,443	\$239,595	\$293,785	\$260,476		
Total Amount to be Forgiven For All Participating Customers	\$3,105,865	\$2,813,123	\$2,792,238	\$2,029,074	\$2,182,566	\$2,403,872	\$2,678,620	\$2,758,119	\$2,802,564	\$2,782,032	\$2,530,126		\$2,600,444
Average Amount to be forgiven for all participating customers	\$1,573	\$1,424	\$1,552	\$1,458	\$1,162	\$1,137	\$1,123	\$1,104	\$1,090	\$1,081	\$1,072		\$1,237
Total installment amount for all RI AMP customers	TBD	TBD	TBD		\$240,909	\$272,687	\$310,498	\$323,909	\$337,938	\$347,575	\$319,617		\$2,445,563
Average installment amoutn for all RI AMP customers	TBD TBD	TBD TBD	TBD	TBD TBD	TBD	\$129	\$130	\$127	\$131 \$1,524	\$135	\$135		\$132
Average arrears balance not yet forgiven	TBD		TBD	TBD	\$1,661 86,45%	\$1,661	\$1,656	\$1,588		\$1,458	\$1,387	\$1,351	\$1,536
Average Arrearage balance as a percentage of the total balance		TBD	TBD			89.78%	90.21%	88.44%	86.98%	85.11%	82.12%	80.05%	86.14%
Total Amount of Arrears Outstanding	\$3,802,502	\$3,487,055	\$3,483,641	\$2,689,419	\$3,120,288	\$3,514,004	\$3,950,789		\$3,918,983	\$3,752,597	\$3,273,258		\$3,492,082 \$1,744,896
Forgiveness Credits Applied during the reporting period	\$110,205	\$153,422	\$51,876	\$154,308	\$279,538	\$81,237	\$121,309	\$175,992	\$121,777	\$187,830	\$173,077		10,593
Total Forgiveness Credits (count)	TBD \$99	TBD \$100	TBD \$97	TBD \$96	1,239 \$106	780 \$104	1,131 \$107	1,667 \$105	1,129 \$108	1,713 \$110	1,666 \$104		
Average Monthly Forgiveness Credit			TBD	TBD	TBD			\$105 49	\$108	\$110	\$104	\$106	\$100
Number of Participants Receiving LIHEAP	TBD TBD	TBD TBD	TBD	TBD	TBD	24	39		0.00%	0.00%	0.00%	0.00%	112 0.68%
Percentage of Participants Receiving LIHEAP	IBD	IBD	IBD	IBD	IBD	1.19%	1.63%	1.96%	0.00%	0.00%	0.00%	0.00%	0.68%
											-	-	
GAS ONLY													
GAS ONE!	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2018
Number of Customers Active	1,040	938	925		1,097	1,301		1,477	1,482	1,444			
Customers Newly Added to AMP Agreement	TBD	TBD	TBD		740	372		217	1,462	204			2,113
Customers Removed - Complete	100	12	1 1 1	3	11	22		20	109	16			114
Customers Removed - Complete Customers Removed - Defaulted	84	80	48	124	58	76		138	146	212			1.397
Customers Removed - Defaulted Customers Removed - Cancelled	26	14	24	124	26	49		29	140	212	217		
Total Customer Payments	\$43,419	\$60.855	\$24.510	\$22.849	\$52,188	\$86.945	\$112.461	\$127,267	\$105.209	\$110.961	\$94.330		\$918.845
Total Amount to be Forgiven For All Participating Customers	\$1.573.133	\$1,401,161	\$1,376,339	\$1.016.298	\$1,299,996	\$1,498,938		\$1.642.354	\$1.645,113				\$1.446.651
Average Amount to be forgiven for all participating customers	\$1,573,133	\$1,401,101	\$1,488	\$1,010,298	\$1,185	\$1,498,938	\$1,070,303	\$1,042,334	\$1,110	\$1,000,099	\$1,091	\$1,078	\$1,440,031
Total installment amount for all RI AMP customers	TBD	\$1,347 TBD	\$1,400 TBD		\$126,547	\$150,160	\$171.059	\$149,796	\$144.714				\$1,107,971
Average installment amount for all RI AMP customers	TBD	TBD	TBD		\$126,547 TBD	\$150,160	\$171,059	\$149,796	\$144,714	\$141,796			\$1,107,971
Average installment amount for all KI AMF customers Average arrears balance not yet forgiven	TBD	TBD	TBD		\$1,583	\$1,564	\$1,524	\$1,439	\$1.390	\$1,363	\$1,289		\$1,420
Average Arrearage balance as a percentage of the total balance	TBD	TBD	TBD	TBD	88.53%	92.07%	91,88%	89.29%	87.10%	85.15%	81,32%	77.72%	86.63%
Total Amount of Arrears Outstanding	\$1,879,340	\$1,668,856	\$1,642,671	\$1,260,629	\$1,736,240	\$2,034,423	\$2,260,456	\$2,124,695	\$2,060,027				\$1,807,081
	\$48,702	\$74,111	\$22,849	\$67,180	\$1,736,240	\$39,151	\$63,140		\$63,302	\$1,967,612	\$98,400		\$892,400
Forgiveness Credits Applied during the reporting period Total Forgiveness Credits (count)	\$48,702 TBD	\$74,111 TBD	\$22,849 TBD		\$129,024 632	\$39,151	\$63,140 582	\$103,388 944	\$63,30 <u>2</u> 600	\$112,012 977	\$98,400		5,684
						\$105			\$106		\$108		
Average Monthly Forgiveness Credit	\$97 TBD	\$98 TBD	\$96 TBD	\$95 TBD	\$95 TBD	\$105 93	\$108 122	\$110	\$106	\$115	\$108	\$108	\$103 443
Number of Participants Receiving LIHEAP	TBD			TBD			8.22%	225 15.23%	0.000/	0.000/	0.000/	0.000/	4.40%
Percentage of Participants Receiving LIHEAP	IBD	TBD	TBD	IBD	TBD	7.14%	8.22%	15.23%	0.00%	0.00%	0.23%	0.00%	4.40%
	1										1	1	
1	1										1	1	

Arrearage Management Program Report 2019

GAS AND ELECTRIC COMBINED

GAS AND ELECTRIC COMBINED	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	3,139	3.099	3.155	3,460	4.283	4.458	4,494	4,450	4.328	4.016	3,608	3,285	3,815
Customers Newly Added to AMP Agreement	314	351	407	626	1,382	742	562	555	440	444	257	182	6,262
New Enrollments that were "transferred plans"	14	15	18	18	19	13	26	32	28	33	30	20	266
Customers Removed - Complete	19	17	16	6	221	191	127	90	90	109	64	50	1000
Customers Removed - Defaulted	442	366	279	285	321	233	356	354	435	544	412	486	4,513
Customers Removed - Cancelled	52	40	53	64	90	94	115	112	116	113	66	68	983
Total Customer Payments	\$313,453	\$296,568	\$324,403	\$334,048	\$394,512	\$386.637	\$436,941	\$402.613	\$374,185	\$363,475	\$292,181	\$297.639	\$4.216.655
Total Amount to be Forgiven For All Participating Customers	\$3,367,015	\$3,319,790	\$3,382,803	\$3,729,772	\$4,590,322	\$4,759,787	\$4,790,135	\$4,726,112	\$4,573,592	\$4,213,028	\$3,785,140	\$3,460,132	\$4,058,938
Average Amount to be forgiven for all participating customers	\$1,073	\$1,071	\$1,072	\$1,078	\$1,071,075	\$1,068	\$1,066	\$1,062	\$1,057	\$1,049	\$1,049	\$1,053	\$90,231
Total installment amount for all RI AMP customers	\$377,799	\$371,416	\$393,848	\$421,907	\$517,288	\$510,340	\$491,304	\$468,514	\$453,278	\$416,040	\$356,591	\$313,598	\$5,091,924
Average installment amount for all RI AMP customers	\$120	\$120	\$125	\$122	\$121	\$114	\$103	\$105	\$105	\$104	\$99	\$95	\$111
Average arrears balance not yet forgiven	\$1,250	\$1,228	\$1,194	\$1,225	\$1,337	\$1,363	\$1,379	\$1,352	\$1,332	\$1,301	\$1,268	\$1,230	\$1,288
Average arrearage balance as a percentage of the total balance	76.93%	75.31%	73.97%	75.26%	83.05%	85.49%	85.42%	83.77%	82.70%	80.85%	78.18%	75.34%	79.69%
Total Amount of Arrears Outstanding	\$3,923,761	\$3,806,166	\$3,766,438	\$4,239,023	\$5,725,051	\$6,077,133	\$6,197,829	\$6,015,394	\$6,763,718	\$5,225,676	\$4,573,639	\$4,042,116	\$4,946,414
Forgiveness Credits Applied during the reporting period	\$211,516	\$214,796	\$222,834	\$225,890	\$233,601	\$206,539	\$299,484	\$284,308	\$254,523	\$315,008	\$225,329	\$261,996	\$2,955,822
Total Forgiveness Credits (count)	2004	2026	2172	2282	2,283	2,083	3,034	2,769	2,462	3,073	2,244	2,564	28,996
Average Monthly Forgiveness Credit	\$106	\$106	\$103	\$99	\$102	\$99	\$99	\$103	\$103	\$103	\$100	\$102	\$102
Number of Participants Receiving LIHEAP	0	177	31	229	216	610	243	8	3	47	5	19	1588
Percentage of Participants Receiving LIHEAP	0.00%	5.71%	0.98%	6.61%	5.04%	13.68%	5.43%	0.17%	0.06%	1.17%	0.13%	0.57%	3.30%
Total Fuel Assistance Payments	0	136,936	23,931	185,238	169,000	\$502,218	\$192,065	\$5,979	\$2,298	\$35,983	\$3,709	\$13,640	\$1,270,997
ELECTRIC ONLY													
N 1 (0) N 1	January	February	March	April	May	June	July	August	September			December	YTD 2019
Number of Customers Active	2,037	1,984	1,997	2,138	2,598	2,697	2,746	2,764	2,748	2,593	2,347	2,138	2,399
Customers Newly Added to AMP Agreement	189	202	235	356	802	435	347	356	313	298	176	128	3,837
New Enrollments that were "transferred plans"	11	12	12	11	12	9	19	23	22	23	26	14	194
Customers Removed - Complete	12	10	11	5	136	109		63	73	84	48	40	661
Customers Removed - Defaulted	291	235	177	189	197	142		195	222	314	246		2,722
Customers Removed - Cancelled	36	28	39	51	67	72		89	87	86	49		744
Total Customer Payments	\$230,339	\$217,233	\$229,161	\$227,349	\$280,657	\$168,156	\$303,196	\$289,996	\$276,876	\$262,582	\$219,383		\$2,927,773
Total Amount to be Forgiven For All Participating Customers	\$2,189,542	\$2,131,977	\$2,137,203	\$2,301,728	\$2,781,204	\$2,867,104	. ,,	\$2,909,507	\$2,876,706	\$2,667,719	\$2,423,575	\$2,217,615	\$2,534,173
Average Amount to be forgiven for all participating customers	\$1,075	\$1,075	\$1,070	\$1,077	\$1,071	\$1,063	\$1,058	\$1,053	\$1,043	\$1,033	\$1,033	\$1,037	\$1,057
Total installment amount for all RI AMP customers	\$272,313	\$263,320	\$269,552	\$282,339	\$337,401	\$342,780	\$336,191	\$330,574	\$326,088	\$306,936	\$269,527	\$237,883	\$3,574,903
Average installment amoutn for all RI AMP customers	\$134	\$133	\$135	\$132	\$130	\$127	\$122	\$120	\$119	\$119	\$115	\$111	\$125
Average arrears balance not yet forgiven	\$1,294	\$1,279	\$1,228	\$1,267	\$1,390	\$1,397	\$1,402	\$1,371	\$1,342	\$1,310	\$1,270	\$1,236	\$1,316
Average Arrearage balance as a percentage of the total balance	77.65%	75.95%	74.01%	75.14%	82.40%	84.10%	83.97%	82.56%	81.87%	80.67%	78.23%	75.66%	79.35%
Total Amount of Arrears Outstanding	\$2,635,580	\$2,537,999	\$2,451,544	\$2,708,570	\$3,611,568	\$3,768,012	\$3,851,053	\$3,790,822	\$3,688,734		\$2,980,742		\$3,170,960
Forgiveness Credits Applied during the reporting period	\$136,710	\$138,519	\$146,260	\$143,639	\$152,262	\$134,050	\$185,372	\$182,914		\$1,196,441	\$144,729		\$2,886,953
Total Forgiveness Credits (count)	1297 \$105	1313 \$105	1430 \$102	1453 \$99	1,482	1,335 \$100	1,903 \$97	1,801	1,607	1,964	1,462 \$99	1,614 \$101	18,661
Average Monthly Forgiveness Credit Number of Participants Receiving LIHEAP	\$105	\$105 65	14	φ99 43	\$103 132	\$100 46	50	\$102 5	\$101	\$100 9	ე ე	3	\$101 368
Percentage of Participants Receiving LIHEAP	0.00%	3.27%	0.70%	2.01%	5.08%	1.70%	1.82%	0.18%	0.03%	0.34%	0.00%	0.14%	1.27%
Total Fuel Assistance Payments	\$0	\$50,261	\$11,026	\$32,047	\$102,149	\$37,028	\$37,897	\$3,569	\$668	\$6,934	\$0.00%	\$2,110	\$283,689
Total Fuel Assistance Payments	\$0	\$50,261	\$11,026	\$32,047	\$102,149	\$37,020	\$37,097	\$3,569	\$000	\$6,934	Φ 0	\$2,110	\$203,009
GAS ONLY			l.		<u>l</u>	<u> </u>	l					l l	
0.10 0.121	January	February	March	April	May	June	July	August	September	October	November	December	YTD 2019
Number of Customers Active	1,102	1.115	1,158	1.322	1.685	1,761	1,748	1.686	1,580	1,433	1,261	1,147	1,417
Customers Newly Added to AMP Agreement	126	149	172	270	580	307	215	199	127	146	81	54	2,426
New Enrollments that were "transferred plans"	3	3	6	7	7	4	7	9	6	10	4	6	72
Customers Removed - Complete	7	7	5	1	85	82	57	27	17	25	16	10	339
Customers Removed - Defaulted	151	131	102	96	124	93		159	213	230	166	177	1,793
Customers Removed - Cancelled	16	12	14	13	23	22	26	23	29	27	17	17	239
Total Customer Payments	\$83,114	\$79,335	\$95,243	\$106,699	\$113,855	\$118,481	\$133,745	\$112,618	\$97,309	\$100,893	\$72,799	\$74,793	\$1,188,881
Total Amount to be Forgiven For All Participating Customers	\$1,177,474	\$1,187,812	\$1,245,600	\$1,428,044	\$1,809,119	\$1,892,683	\$1,884,937	\$1,816,605	\$1,706,486	\$1,544,338	\$1,361,565	\$1,242,517	\$1,524,765
Average Amount to be forgiven for all participating customers	\$1,068	\$1,065	\$1,076	\$1,080	\$1,074	\$1,075	\$1,078	\$1,077	\$1,080	\$1,078	\$1,080	\$1,083	\$1,076
Total installment amount for all RI AMP customers	105,487	108,197	124,296	139,569	\$179,887	\$167,560	\$155,133	\$137,941	\$127,190	\$109,104	\$87,063	\$75,715	\$1,517,141
Average installment amount for all RI AMP customers	\$96	\$97	\$107	\$105	\$107	\$95,015	\$89	\$82	\$90	\$76	\$69	\$66	\$8,000
Average arrears balance not yet forgiven	1,169	1,137	1,135	1,138	\$1,254	\$1,311	\$1,343	\$1,319	\$1,313	\$1,285	\$1,263	\$1,220	\$1,241
Average Arrearage balance as a percentage of the total balance	75.50%	74.06%	73.90%	75.48%	84.18%	87.87%	87.91%	85.77%	84.22%	81.17%	78.10%	74.73%	80.24%
Total Amount of Arrears Outstanding	\$1,288,181	\$1,268,167	\$1,315,893	\$1,530,453	\$2,113,483	\$2,309,141	\$2,346,776	\$2,224,572	\$2,074,985	\$1,841,606	\$1,592,897	\$1,399,288	\$1,775,454
Forgiveness Credits Applied during the reporting period	\$74,805	\$76,277	\$76,574	\$82,251	\$81,339	\$72,489	\$114,112	\$101,394	\$91,796	\$118,567	\$80,599	\$98,667	\$1,068,869
Total Forgiveness Credits (count)	707	713	742	829	801	748	1,131	968	855	1,109	782	950	10,335
Average Monthly Forgiveness Credit	\$106	\$107	\$103	\$99	\$102	\$97	\$101	\$105	\$107	\$107	\$103	\$104	\$103
Number of Participants Receiving LIHEAP	0	112	17	186	84	564	195	3	2	38	5	16	1222
Percentage of Participants Receiving LIHEAP	0.00%	10.04%	1.46%	14.06%	4.98%	32.02%	11.13%	0.17%	0.12%	2.65%	0.39%	1.39%	6.53%
Total Fuel Assistance Payments	\$0	\$86,674	\$12,905	\$133,191	\$66,851	\$463,190	\$154,168	\$2,410	\$1,630	\$29,049	\$3,709	\$11,530	\$965,307
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Arrearage Management Program Report 2020

GAS AND ELECTRIC COMBINED

Support of Continues Action	GAS AND ELECTRIC COMBINED	lanuani	Cohmony	Marah	Amell	Mari	luma	luk.	August	Contombou	Ostobor	Nevember	December	YTD 2019
Section Company Comp	11 1 10 1 1 1	January	February	March	April	May	June	July	August	September	October	November	December	
No. London Review London Londo														2,978
Companies Removed Country Companies														481
Columnia Service of Professional Columnia Service of	New Enrollments that were "transferred plans"		7											33
Columnia Service of Professional Columnia Service of	Customers Removed - Complete	57	75											132
Commence														674
Section Sect														98
State Stat														
April Properties Company Properties State													 	
\$897.956 \$997.956 \$897.956 \$897.956 \$897.956 \$897.956 \$897.956 \$997.956														
Average mental batter of my of Engine my of														\$1,054.72
Normal parameter between only of projects \$ 1,1925, 18 1, 277, 241														
Average are reserved charaches at a privately of the local business (2.1) (1.1	Average installment amount for all RI AMP customers	\$ 94.43	\$ 96.17											\$95.30
September Sept	Average arrears balance not yet forgiven	\$ 1,193.51	\$ 1,217.64											\$ 1,205.58
September Sept	Average arrearage balance as a percentage of the total balance	73.13%	72.14%											72.64%
Segregation														
February September Corporation														
Section Sect													 	
Number of Datestance Payments Section Se														
Page-company of Participants Receiving Life AP 2,395 13,796														
Float Fuel Assistance Pegiments \$ 62,083.00 \$ 327,096.02														46
Section Sect	Percentage of Participants Receiving LIHEAP													8.06%
Section Sect	Total Fuel Assistance Payments	\$ 62,083.00	\$ 327,906.02											\$389,989.02
Annabra of Customers Active	·													
Annabra of Customers Active		1						1	1		i			
Annabra of Customers Active	FLECTRIC ONLY	† · · · · · · · · · · · · · · · · · · ·	Į.											
Simple of Outstorners Antiver	ELECTRIC ONET	lanuary	Echruary	March	April	May	luno	luke	August	Contombor	October	Nevember	Docombor	VTD 2010
Customers Newly Added to AMP Agreement 163	Number of Customers, Active			IVIAI CII	April	Iviay	Julie	July	August	September	October	HOVEITIBE	December	
Size Exercision Size Siz													ļ	1,939
Castomars Removed - Defaulted														327
Castomers Removed - Caracallated			•											21
Calstonners Removed - Canopleid 39 34	Customers Removed - Complete	35	41											76
Calstonners Removed - Canopleid 39 34	Customers Removed - Defaulted	246	215											461
Total Customer Psyments		39	34											73
Total Amount to be Forgreen For AIR Participants (2005.098.80) \$1,927.624 60														
Average Amount to be forgiven for all participating outsidenes \$1,027.3 \$1,033.54													 	
Total installment amount for all RI AMP customers \$ 217,878,34 \$ 208,932,77														
Average installment amount for all RI AMP customers \$ 106.34 \$ 111.90														
Average arrears balance not yet forgiven \$ 1,186,26 \$ 1,212.11														
Average Arrearage balance às a pericentage of the total balance in 23.50% 72.54%	Average installment amoutn for all RI AMP customers	\$ 108.34	\$ 111.90											\$110.12
Section Sect	Average arrears balance not yet forgiven	\$ 1,186.26	\$ 1,212.11											\$1,199.19
Section Sect	Average Arrearage balance as a percentage of the total balance	73.50%	72.54%											73.02%
Segregation														
1,426														\$281 791 03
Average Monthly Forgiveness Credit														
Number of Participants Receiving LIHEAP 39 89														
Percentage of Participants Receiving LIHEAP													ļ	
Total Fuel Assistance Payments \$ 36,213.00 \$ 74,091.02 \$ 110,304 \$ 1														128
Castomers Active														3.35%
Number of Customers Active	Total Fuel Assistance Payments	\$ 36,213.00	\$ 74,091.02											\$110,304.02
Number of Customers Active														
Number of Customers Active														
Number of Customers Active	GAS ONLY										1			ti-
Number of Customers Active	0.10 0.12.	lanuary	Fohruary	March	April	May	lune	luly	August	Sentember	October	November	December	VTD 2010
Customers Newly Added to AMP Agreement 81 73 New Enrollments that were "transferred plans" 10 2 Customers Removed - Complete 22 34 Customers Removed - Defaulted 123 90 Customers Removed - Cancelled 13 12 Total Customer Payments \$ 61,466.67 \$ 59,886.31 Total Customer Payments \$ 61,466.67 \$ 59,886.31 Total Amount to be Forgiven For All Participating Customers \$ 1,178,915.28 \$ 1,105,388.76 Average Amount to be forgiven for all participating customers \$ 1,105,388.76 \$ 1,121,42,152 Average Amount to be forgiven for all participating customers \$ 1,106,49 \$ 1,100 Total installment amount for all RI AMP customers \$ 73,842.90 \$ 66,700.49 \$ 1,100 Average arrears balance not yet forgiven \$ 68.49 \$ 66.76 \$ 1,207.04 \$ 1,227.96 Average arrearage balance not yet forgiven \$ 1,207.04 \$ 1,227.96 \$ 1,227.96 \$ 1,227.96 Average Arrearage balance as a percentage of the total balance 72.48% 71.41% \$ 1,228.398.8 \$ 1,228.398.8 Forgiven	Number of Customers Active			March	Аргіі	Imay	Julie	July	August	Gepteniber	October	November	December	1,039
New Enrollments that were "transferred plans" 10 2 2 34 34 34 34 34 34		, , , ,											 	
Customers Removed - Complete 22 34 Customers Removed - Defaulted 123 90 Customers Removed - Cancelled 13 12 Total Customer Payments \$ 61,466.67 \$ 59,886.31 Total Amount to be Forgiven For All Participating Customers \$ 1,178,915.28 \$ 1,105,388.76 Average Amount to be forgiven for all participating customers \$ 1,105,388.76 \$ 1,142,152 \$ 1,142,152 <t< td=""><td></td><td></td><td></td><td></td><td></td><td>ļ</td><td></td><td></td><td>ļ</td><td></td><td></td><td></td><td></td><td>154</td></t<>						ļ			ļ					154
Customers Removed - Defaulted 123 90			_						ļ					1:
Customers Removed - Cancelled 13 12 Total Customer Payments \$ 61,466.67 \$ 59,886.31 Total Amount to be Forgiven For All Participating Customers \$ 1,178,915.28 \$ 1,105,388.76 Average Amount to be forgiven for all participating customers \$ 1,093.61 \$ 1,106.49 Average installment amount for all RI AMP customers \$ 73,842.90 \$ 66,700.49 Average installment amount for all RI AMP customers \$ 68.49 \$ 66,700.49 Average arrears balance not yet forgiven \$ 1,207.04 \$ 1,227.96 Average arrears balance not yet forgiven \$ 1,207.04 \$ 1,227.96 Average Amount of Arrears Outstanding \$ 1,301,199.88 \$ 1,227.96 Total Amount of Arrears Outstanding \$ 1,301,199.88 \$ 1,226,737.33 Forgiveness Credits Applied during the reporting period \$ 84,651.56 \$ 73,645.69 Total Forgiveness Credit (count) 8 10 70 Average Monthly Forgiveness Credit \$ 104.50 \$ 102.28 Number of Participants Receiving LHEAP 3.06% 30.63%														56
Total Customer Payments	Customers Removed - Defaulted	123	90											213
Total Customer Payments	Customers Removed - Cancelled	13	12											25
Total Amount to be Forgiven For All Participating Customers \$1,178,915.28 \$1,105,388.76		\$ 61,466.67	\$ 59,886,31											\$121,352.98
Average Amount to be forgiven for all participating customers \$ 1,003.61 \$ 1,106.49 \$ 1,106.49 \$ 1,106.49 \$ 1,106.49 \$ 1,106.49 \$ 1,106.49 \$ 1,207.04 \$ 1,207.04 \$ 1,207.04 \$ 1,207.04 \$ 1,207.04 \$ 1,207.04 \$ 1,227.96 \$ 1,207.04 \$ 1,227.96 \$ 1,207.04 \$ 1,227.96 \$ 1,207.04 \$ 1,227.96 \$ 1,207.04 \$ 1,227.96 \$ 1,207.04 \$ 1,227.96 \$ 1,207.04 \$ 1,227.96 \$ 1,207.04 \$ 1,227.96 \$ 1,207.04 \$ 1,227.96 \$ 1,207.04 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>†</td> <td>1</td> <td>1</td> <td></td> <td>1</td> <td></td> <td></td> <td>\$1,142,152.02</td>						1	†	1	1		1			\$1,142,152.02
Total installment amount for all RI AMP customers \$73,842.90 \$66,700.49						 		 	 		 			
Average installment amount for all RI AMP customers \$ 68.49 \$ 66.76 \$ Average arrears ablaince not yet forgiven \$ 1,207.04 \$ 1,227.96 \$ Average Arrearage balance as a percentage of the total balance 72.48% 71.41% \$ Total Amount of Arrears Outstanding \$ 1,301,199.88 \$ 1,226,737.33 \$ Forgiveness Credits Applied during the reporting period \$ 84,651.56 \$ 73,645.69 \$ Total Forgiveness Credits (count) \$ 104.50 \$ 102.28 \$ Number of Participants Receiving LIHEAP \$ 3.06% \$ 30.63% \$ 16.88						 	1	1	 		1			
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Total Amount of Arrears Outstanding \$1,301,199.88 \$1,226,737.33 \$1,263,968.														
Forgiveness Credits Applied during the reporting period \$ 84,651.56 \$ 73,645.69 \$ 158,297. Total Forgiveness Credits (count) 810 720 \$ 1,5 Average Monthly Forgiveness Credit \$ 104.50 \$ 102.28 \$ 103. Number of Participants Receiving LIHEAP 33 306 \$ 103. Percentage of Participants Receiving LIHEAP 3.06% 30.63% \$ 16.8	Average Arrearage balance as a percentage of the total balance													71.95%
Forgiveness Credits Applied during the reporting period \$ 84,651.56 \$ 73,645.69 \$ 158,297. Total Forgiveness Credits (count) 810 720 \$ 1,5 Average Monthly Forgiveness Credit \$ 104.50 \$ 102.28 \$ 103. Number of Participants Receiving LIHEAP 33 306 \$ 103. Percentage of Participants Receiving LIHEAP 3.06% 30.63% \$ 16.8		\$ 1,301,199.88	\$ 1,226,737.33											\$ 1,263,968.61
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Average Monthly Forgiveness Credit \$ 104.50 \$ 102.28 \$ 103. Number of Participants Receiving LIHEAP 33 306 \$ 16.8 Percentage of Participants Receiving LIHEAP 3.06% \$ 16.8						1	†	1	1		1			1,530
Number of Participants Receiving LIHEAP 33 306						 		 	 		 			
Percentage of Participants Receiving LIHEAP 3.06% 30.63% 16.8	Average Monthly Fulgiveness Cledit	1 U4.5U												339
	Number of Porticipants Resciving LIJEAD													1 33
I otal Fuel Assistance Payments \$ 25,870.00 \$ 253,815.00	Number of Participants Receiving LIHEAP	33											 	
	Number of Participants Receiving LIHEAP Percentage of Participants Receiving LIHEAP	33 3.06%	30.63%											16.85%
	Number of Participants Receiving LIHEAP Percentage of Participants Receiving LIHEAP	33 3.06%	30.63%											16.85% \$ 279,685.00